

Pardee Rehabilitation
by Southeastern Fitness and Rehabilitation

Patient Missed Appointment Policy

Southeastern PT @ Pardee is committed to your wellbeing and improvement and success with your rehabilitation. We strive to provide the utmost professionalism and excellence in our service.

We realize the disservice to you if we do not emphasize the importance of your own commitment to the care you need to receive and the follow through that is required by you to be successful.

Your adherence to the recommended number of treatments is a vital component of your progress and success; **therefore we have certain rules that need to be followed in order to ensure the most optimum results. We expect you to keep all your appointments. Write down the time of your visits so that you do not forget.**

With the exceptions of serious emergencies, sickness or weather it is expected that you keep all your appointments. If you need to re-schedule an appointment **we require 24 hours notice.** In such a case, please call our office and arrange a make-up appointment with our front desk staff. This make-up appointment needs to be the next day or same week in order to maintain your plan of care.

In instances of 3 or more cancellations without 24 hours notice, or 2 no-shows to a scheduled appointment, we reserve the right to charge you or your insurance a \$25 fee .

If repeated non-compliance to appointments occurs we also reserve the right to discontinue care; thus discharging you from our care and notifying your physician of non-compliance of your prescribed order.

We appreciate you greatly as our patient and want you to be successful in all of your rehabilitation goals.

I have read and understand this policy:

Patient/Guardian Signature: _____

Today's Date: _____